

**Middle Brook Regional
Health Commission
Quality Improvement Plan**

**Middle Brook Regional Health
Commission**

- ▶ Small Health Department in Somerset County
- ▶ 5.5 Staff
 - ▶ This includes our support staff

Obtained Funding

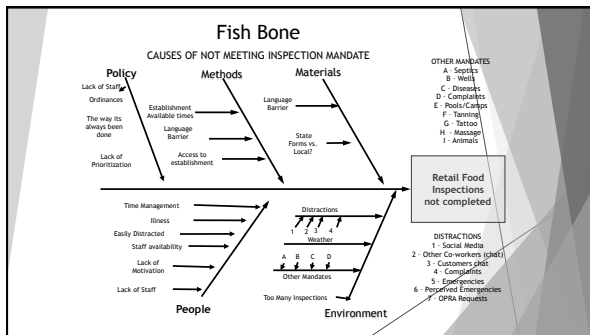
- ▶ Middle Brook Regional Health Commission (MBRHC) applied for a NACCHO grant
 - ▶ Grant will allow our Health Department to increase an employees hours to work on QI
 - ▶ Set time table of QI Plan Completion
 - ▶ Grant was to build a Culture of Quality

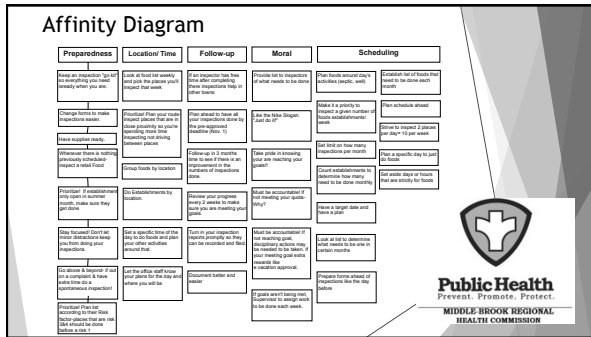
Research / Training

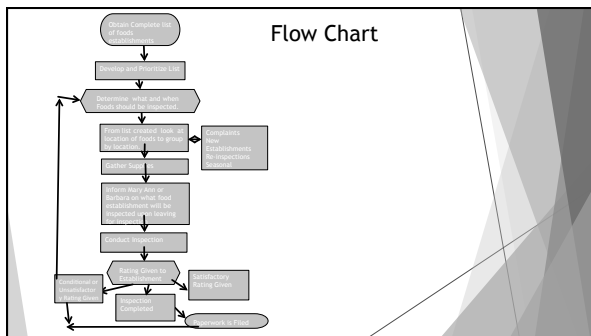
- ▶ Staff had limited knowledge of Quality Improvement (QI)
 - ▶ Attended Trainings (provided through State Gaining Ground Grant)
- ▶ Researched written QI plans from PHAB approved Health Departments and Health Departments working to accreditation.
- ▶ Opted to Use Ohio State QI template

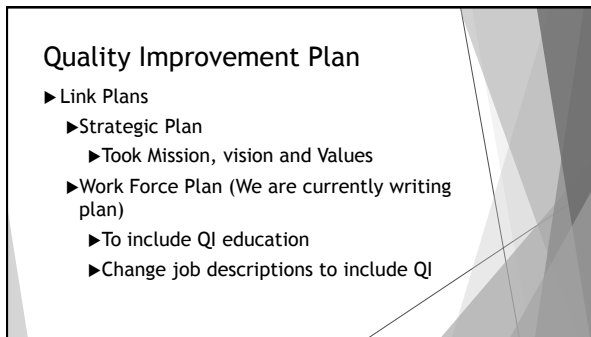
Staff Involvement

- ▶ Due to the size of our health department all employees were involved with QI
 - ▶ Created a QI Council
 - ▶ Rules of committee was set by committee
 - ▶ Our first project was food inspection completion rate set by the grant.
 - ▶ During staff meetings and separate QI meetings we used the following process to determine how we would improve our completion rate
 - ▶ Plan Do Study Act
 - ▶ Fish Bone
 - ▶ Affinity Diagram
 - ▶ Flow Charts









Outcomes

- ▶ QI Plan was adopted in May 2015
- ▶ Regular QI Meetings
- ▶ Staff understanding of QI has improved.

QI Project Outcome

