

Bloomfield Health and Human Services Accreditation Journey

NJACCHO MEETING
FEBRUARY 18, 2016



Documentation

- Folders (Domain-Standard-Measure)
- Hard Drive – Continually backed up
- Thumb Drive
- Binders
- Adobe Acrobat Pro
- Justification Narrative

Robust Website - A Capable Ally

- 1.1.3
- 1.2.4
- 1.4.1
- 1.4.2
- 2.4.3
- 3.2.1
- 6.2.2
- 6.3.5

One Document – Multiple Measures

2.4.3 – Providing timely communication to the general public during public health emergencies

AND

3.1.1 – Provision of information on health risks, health behaviors, prevention, or wellness

One Document – Multiple Measures

3.1.2 – Implementation of Health Promotion Strategies

AND

5.2.3 – Implementation of CHIP Strategies

One Document – Multiple Measures

Standard 4.1 – **community in identifying and addressing health problems through collaborative processes.**

AND

Standard 5.2 – Conduct a comprehensive planning process resulting in a community health improvement plan.

AND

Standard 1.1 – Participate in or lead a collaborative process resulting in a comprehensive community health assessment.

One Document – Multiple Measures

Measure 4.2.1 – use your CHIP (5.2.3) strategies

Performance Management and YOU,
Perfect Together!

Action Plan Status

- The health department has an opportunity to submit an Action Plan if it is not given a status of Accredited

- The health department is provided with a list of specific measures for improvement that must be addressed in the Action Plan

Action Plan Status

- The Action Plan must include:
 - Identified opportunities for improvement or gaps that the health department plans to address
 - Steps and actions the health department will take towards improvement
 - List of documentation that the health department plans to submit (but will not be limited to)

If Accreditation Decision = Action Plan

Health Department Accreditation Team Should:

- Conduct a thorough review of Standards & Measures and Site Visit Report for guidance
- Determine strategy for creation and implementation of Action Plan
- Seek multiple perspectives in process as necessary
- Seek guidance from Robin Wilcox

Areas of Focus In Our Action Plan

- Improve upon partnering with other applicable entities to develop, plan & implement department initiatives; clearly define responsibilities; sharpen objectives & performance measures (CHIP)
- Ensure increased access to health care services and programs with focus on cultural and language barriers

Areas of Focus In Our Action Plan

- Set formal procedures into place to systematically assess processes, programs & services
- Provide ongoing training to *all* personnel for performance management, quality improvement & public health emergencies

Our Action Plan Timelines

- We utilized almost the full 90 days to create and submit our Action Plan
- We submitted our Action Plan documentation in approximately 3 1/2 months from the date our Action Plan was accepted

Our Action Plan Timelines

- About a month and a half later we received our “Accredited” status
- We acknowledged our accomplishment (for at least a moment) and then returned to our continuous improvement journey
...this time in a much more innate and cohesive manner

THANK YOU!
